

# City of Timmins

## 2019 Annual Accessibility Status Report

This Accessibility Status Report is the annual update on the progress of the measures taken to improve accessibility and implement the Accessibility for Ontarians with Disabilities Act, 2005 (AODA) and the Integrated Accessibility Standards Regulation (Ontario Regulation 191/11).

This status report includes the accessibility initiatives that were completed in 2018 to implement the strategies outlined in the City of Timmins's Strategic Multi-Year Accessibility Plan.

The purpose of this status report is to make the public aware of the City of Timmins's progress with regards to the 2018-2022 Strategic Multi Year Accessibility Plan.

### Our Commitment to Accessibility

The City of Timmins is committed to eliminating barriers and improving access for persons with disabilities by providing its citizens with an inclusive accessible community through its passage and adoption of strategies and policies that promote dignity, independence, integration and equal opportunity for all citizens.

The City of Timmins will continue to work under the legislative frameworks of the AODA, the Ontario Human Rights Code, 1990 and other associated pieces of legislation to ensure that compliance with accessibility standards is achieved.

Through the development of the City of Timmins's 2018-2022 Strategic Multi Year plan, the Accessibility Advisory Committee identified five key priorities which align with the Integrated Accessibility Standards Regulations as found in Regulation 191/11 of the AODA:

1. Transportation
2. Information and Communications
3. Customer Service
4. Employment
5. General Requirements – Integrated Accessibility Standards Regulation (IASR)

These five priorities included strategic recommendations from the committee and provide a roadmap for the City of Timmins as it continues to plan for future accessibility initiatives.

## Achievements and Successes

### **Transportation**

Continued to consult with person with the Accessibility Advisory Committee to assess the accessibility of Timmins Handy Trans

Updated notification process to the public regarding accessibility features of the vehicles, routes and services

### **Information and Communications**

Training of administrative staff on how to create accessible documents

Redesigned website to be easily navigated

### **Customer Service**

Researching information and vendors to include an accessible swing to a municipal playground.

New accessible washroom added to our municipal airport

Addition of StopGap ramps to most businesses in the downtown core

### **Employment**

Revised Hiring Policy to ensure barrier free recruitment processes

### **General Requirements – IASR**

Continue to develop, implement and maintain policies governing how the City of Timmins achieves or will achieve accessibility through meeting its requirements.

## Goals and Next Steps for Accessibility

Ensure the City of Timmins continues to meet compliance with the AODA, its regulations and all other related pieces of legislation

Ensure that new programs, services and facilities are designed and created with accessibility features incorporated.

Continue with organizations commitment to accessibility and the accessibility advisory committee

Communication

Information regarding accessibility in the City of Timmins, including our multi year plan and annual status report can be found on the City of Timmins's website:

<https://www.timmins.ca/ourservices/accessibility>

The information is also available in hard-copy and accessible formats upon request.

### **Contact information**

For more information, comments, questions or concerns relating to accessibility, please contact:

Lynne Grenon

City Hall/220 Algonquin Blvd East

Timmins, ON P4N 1B3

Telephone: 705-360-2615

Fax: 705-360-8737

Email: [accessibility@timmins.ca](mailto:accessibility@timmins.ca)

